

World Masters Games 2021 Kansai Cancellation Policy Old and new comparison table

New	Old	NB
<p>1 (Omitted)</p> <p>2 If you decide not to participate in the competition after application of participation (finalizing entry procedures), the refund procedure is as follows. Furthermore, all times displayed are in Japan Standard Time.</p> <p>(1) For retraction from competition (by Athletes, Non Playing Officials and Supporters) for personal reasons (“personal reasons” can be applied to group competitions where teams will not be finalized by <u>31 March 2022</u>).</p> <p>A The basic fee, additional fee by discipline, and extra fee of the competition participants(athletes) (in Japanese yen, including tax and processing fees) stipulated in the “General Rules for Competition Participation in World Masters Games 2021 KANSAI” under “14 Competition Participation Fee (Entry Fee)”</p> <p>(A) For cancellations completed in the entry system by <u>28 February 2022</u>, the full amount minus the 5% processing fee will be refunded.</p> <p>(B) No refunds will be provided for cancellations made from <u>1 March 2022</u>.</p> <p>B The basic fee of Non Playing Officials and Supporters, and the purchase cost of optional transportation pass (in Japanese yen, including tax and processing fees) stipulated in the “Participation Terms and Conditions in World Masters Games 2021 KANSAI” under “14 Competition Participation Fee (Entry Fee)”</p> <p>(A) For cancellations completed in the entry system by <u>31 March 2022</u>, the full amount minus the 5% processing fee will be refunded.</p>	<p>1 (Omitted)</p> <p>2 If you decide not to participate in the competition after application of participation (finalizing entry procedures), the refund procedure is as follows. Furthermore, all times displayed are in Japan Standard Time.</p> <p>(1) For retraction from competition (by Athletes, Non Playing Officials and Supporters) for personal reasons (“personal reasons” can be applied to group competitions where teams will not be finalized by <u>31 March 2021</u>).</p> <p>A The basic fee, additional fee by discipline, and extra fee of the competition participants(athletes) (in Japanese yen, including tax and processing fees) stipulated in the “General Rules for Competition Participation in World Masters Games 2021 KANSAI” under “14 Competition Participation Fee (Entry Fee)”</p> <p>(A) For cancellations completed in the entry system by <u>28 February 2021</u>, the full amount minus the 5% processing fee will be refunded.</p> <p>(B) No refunds will be provided for cancellations made from <u>1 March 2021</u>.</p> <p>B The basic fee of Non Playing Officials and Supporters, and the purchase cost of optional transportation pass (in Japanese yen, including tax and processing fees) stipulated in the “Participation Terms and Conditions in World Masters Games 2021 KANSAI” under “14 Competition Participation Fee (Entry Fee)”</p> <p>(A) For cancellations completed in the entry system by <u>31 March 2021</u>, the full amount minus the 5% processing fee will be refunded.</p>	<p>(Change)</p> <p>(Change)</p> <p>(Change)</p> <p>(Change)</p>

(B) No refunds will be provided for cancellations made from 1 April 2022.

Division	Full refund minus 5% processing fee	No refund
Basic fee, Additional fee by discipline, Extra fee of Athletes	<u>By Monday, 28 February 2022, 11:59:59 p.m.</u>	<u>Tuesday, 1 March 2022</u> onward
Basic fee of Non Playing Officials and Supporters	<u>By Thursday, 31 March 2022, 11:59:59 p.m.</u>	<u>Friday, 1 April 2022</u> onward
Purchase cost of optional transportation pass		

C (Omitted)

(2) Cases other than (1)

A (Omitted)

B In case the Organiser decides to cancel or change the dates of a competition you were scheduled to participate in, the procedure is as follows.

In addition, change of date in this case means that the Organiser changed the date for the scheduled competition (excluding for reasons outside of the Organisers control). This refers to the case of a schedule change that causes overlap in competitions that the participant was scheduled to participate in (only limited to changes in schedule made after 1 March 2022).

(A)~(C) (Omitted)

C (Omitted)

D In case the regulations etc. are changed

(B) No refunds will be provided for cancellations made from 1 April 2021.

Division	Full refund minus 5% processing fee	No refund
Basic fee, Additional fee by discipline, Extra fee of Athletes	By 23:59:59, <u>Sunday, 28 February 2021</u>	<u>Monday, 1 March 2021</u> onward
Basic fee of Non Playing Officials and Supporters	By 23:59:59, <u>Wednesday, 31 March 2021</u>	<u>Thursday, 1 April 2021</u> onward
Purchase cost of optional transportation pass		

C (Omitted)

(2) Cases other than (1)

A (Omitted)

B In case the Organiser decides to cancel or change the dates of a competition you were scheduled to participate in, the procedure is as follows.

In addition, change of date in this case means that the Organiser changed the date for the scheduled competition (excluding for reasons outside of the Organisers control). This refers to the case of a schedule change that causes overlap in competitions that the participant was scheduled to participate in (only limited to changes in schedule made after 1 March 2021).

(A)~(C) (Omitted)

C (Omitted)

D In case the regulations etc. are changed

(Change)

(Change)

(Change)

(Change)

<p><u>(A) Before 28 February, 2022</u></p> <p><u>In the case that participants withdraw their participation from the competition due to any changes to this cancellation policy, the Participation Terms and Conditions, Sports Information Guide for the sport you are participating, Personal Information Policy, Terms of Use of Entry System and the World Anti-Doping Regulations (hereinafter referred to as "regulations etc."), the full amount minus the 5% processing fee will be refunded.</u></p> <p><u>(B) 1 March, 2022 onward</u></p> <p>In the case that a disadvantage becomes apparent due to changes to <u>regulations etc.</u>,</p> <p>or the Organisers has determined the entire competition participation must be cancelled, the Organisers allow the withdrawal from the competition and the full amount <u>minus the 5% processing fee</u> will be refunded.</p>		(New)
<p>3 Refund method</p> <p>(1) In the case that the participation fee was paid by credit card</p> <p>Within 180 days of payment, in principle the refund will be provided by the credit card company.</p> <p>If 180 days or more have passed or your name has been changed and the credit card company cannot provide the refund, the refund will be provided by bank transfer or another method (specifically by following the directions of the Cancellation Information e-mail that will be sent by the Entry System to which you can respond with an <u>online</u></p>	<p>In the case that a disadvantage becomes apparent due to changes to <u>this cancellation policy, the Participation Terms and Conditions, Sports Information Guide, Personal Information Policy, Terms of Use of Entry System and the World Anti-Doping Regulations (hereinafter referred to as "regulations etc.")</u>,</p> <p>or the Organisers has determined the entire competition participation must be cancelled, the Organisers allow the withdrawal from the competition and the full amount will be refunded <u>(limited to changes to regulations etc. made on or after 1 March 2021)</u>.</p>	<p>(Addition)</p> <p>(Change)</p> <p>(Addition)</p> <p>(Delete)</p>
	<p>3 Refund method</p> <p>(1) In the case that the participation fee was paid by credit card</p> <p>Within 180 days of payment, in principle the refund will be provided by the credit card company.</p> <p>If 180 days or more have passed or your name has been changed and the credit card company cannot provide the refund, the refund will be provided by bank transfer or another method (specifically by following the directions of the Cancellation Information e-mail that will be sent by the Entry System to which you can respond with <u>an e-mail</u></p>	(Change)

<p><u>refund form</u> listing the information of your financial institution so we can complete the money transfer).</p> <p>Refund timing etc. may differ depending on your credit card company.</p> <p>(2) If you paid the participation fee through Convenience Store Payment (only residents in Japan)</p> <p>The convenience store will be unable to refund the money and the refund will be done by bank transfer. Details for how to proceed will be provided separately (specifically by following the directions of the Cancellation Information e-mail that will be sent by the Entry System to which you can respond with an <u>online refund form</u> listing the information of your financial institution so we can complete the money transfer).</p> <p>(Supplementary Rules)</p> <p>Established: November 19, 2019</p> <p>Revised: December 20, 2019</p> <p><u>Revised: January 20, 2021</u></p>	<p>listing the information of your financial institution so we can complete the money transfer).</p> <p>Refund timing etc. may differ depending on your credit card company.</p> <p>(2) If you paid the participation fee through Convenience Store Payment (only residents in Japan)</p> <p>The convenience store will be unable to refund the money and the refund will be done by bank transfer. Details for how to proceed will be provided separately (specifically by following the directions of the Cancellation Information e-mail that will be sent by the Entry System to which you can respond with <u>an e-mail</u> listing the information of your financial institution so we can complete the money transfer).</p> <p>(Supplementary Rules)</p> <p>Established: November 19, 2019</p> <p>Revised: December 20, 2019</p>	<p>(Change)</p> <p>(Addition)</p>
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